



CONFLUENT CLOUD SUBPROCESSORS

Last Modified: May 5th, 2023

Confluent uses certain Subprocessors to assist in providing the Services. A Subprocessor is a third-party company engaged by Confluent to process Personal Data (i) on behalf of Confluent's customers; (ii) in accordance with Customer's instructions as communicated by Confluent; and (iii) in strict accordance with the terms of a written contract between Confluent and the Subprocessor. Confluent has entered into Standard Contractual Clauses with its Subprocessors, which is the legal basis for applicable cross-border data transfers.

Capitalized terms not defined on this page have the meanings ascribed to them by the terms set forth in the [Confluent Cloud Data Processing Addendum](#) or other separate data processing agreement between Customer and Confluent, as applicable.

A. Infrastructure Providers

Confluent Cloud runs on top of the infrastructure provider selected by Customer. The cloud providers outlined below may host Customer Personal Data:

Subprocessors	Purpose	Corporate Location	Storage Location
Amazon Web Services, Inc.	Hosting services and storage	United States	As selected by Customer
Google LLC (Google Cloud Platform)	Hosting services and storage	United States	As selected by Customer
Microsoft Corporation (Azure)	Hosting services and storage	United States	As selected by Customer

B. Other Third-Party Subprocessors

While Confluent will never ask you to do so, in the unlikely event you provide Customer Personal Data as part of a support request, Confluent also engages the following entities which may have access to or process Customer Personal Data:

Subprocessors	Purpose	Corporate Location
PagerDuty, Inc.	Alert monitoring	United States
Slack Technologies, LLC.	Alert monitoring	United States
Atlassian Pty Ltd.	Bug Reporting / Issue Tracking	Australia
Zendesk, Inc.	Customer Support Portal	United States
SendSafely, Inc.	Customer Support Portal	United States

C. Affiliates

The following entities are Confluent Affiliates. They may function as Subprocessors to provide the Services and related support to the extent respective restricted employees have access to Customer Personal Data.

Subprocessors	Corporate Location
Confluent Australia Pty Limited	Australia
Infinitem Canada Ltd.	Canada
Confluent Czech Republic S.R.O.	Czech Republic
Confluent Germany GmbH	Germany
Confluent India Private Limited	India
Confluent Israel Ltd.	Israel

Subprocessors	Corporate Location
Confluent Italy S.R.L.	Italy
Confluent Japan GK	Japan
Confluent Netherlands B.V.	Netherlands
Confluent Singapore Pte. Ltd.	Singapore
Confluent Spain, Sociedad Limitada	Spain
Confluent Switzerland GmbH	Switzerland
Confluent Europe LTD	United Kingdom
Confluent Federal, LLC.	United States
Confluent, Inc.	United States

D. Last Updates Summary

In the event of question in relation to the updates to the Subprocessor List, please revert to privacy@confluent.io.

Date	Summary
May 2023	Inclusion of new Confluent Affiliates as Subprocessors
March 2022	General updates to the page, including adding of comprehensive description of Subprocessors' roles, adding of storage location of the Infrastructure Providers, removal of affiliates which are not relevant for the processing of Customer Personal Data